



PRICING GUIDE

TELEMEDICINE SOFTWARE

HERE'S WHAT WE'LL COVER



PRICING MODELS



PRICING RANGES



UNEXPECTED COSTS



PRICING OF POPULAR SYSTEMS



NAVIGATE
USING THE MENU
BELOW



OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

THREE COMMON PRICING MODELS



PERPETUAL LICENSE

An upfront sum for the license to own the software and use it in perpetuity. This is the more traditional model and is most common with on-premise applications.



SUBSCRIPTION

A monthly fee to use the software for a specific amount of time. Subscription pricing became popular with the advent of Software as a Service (SaaS).

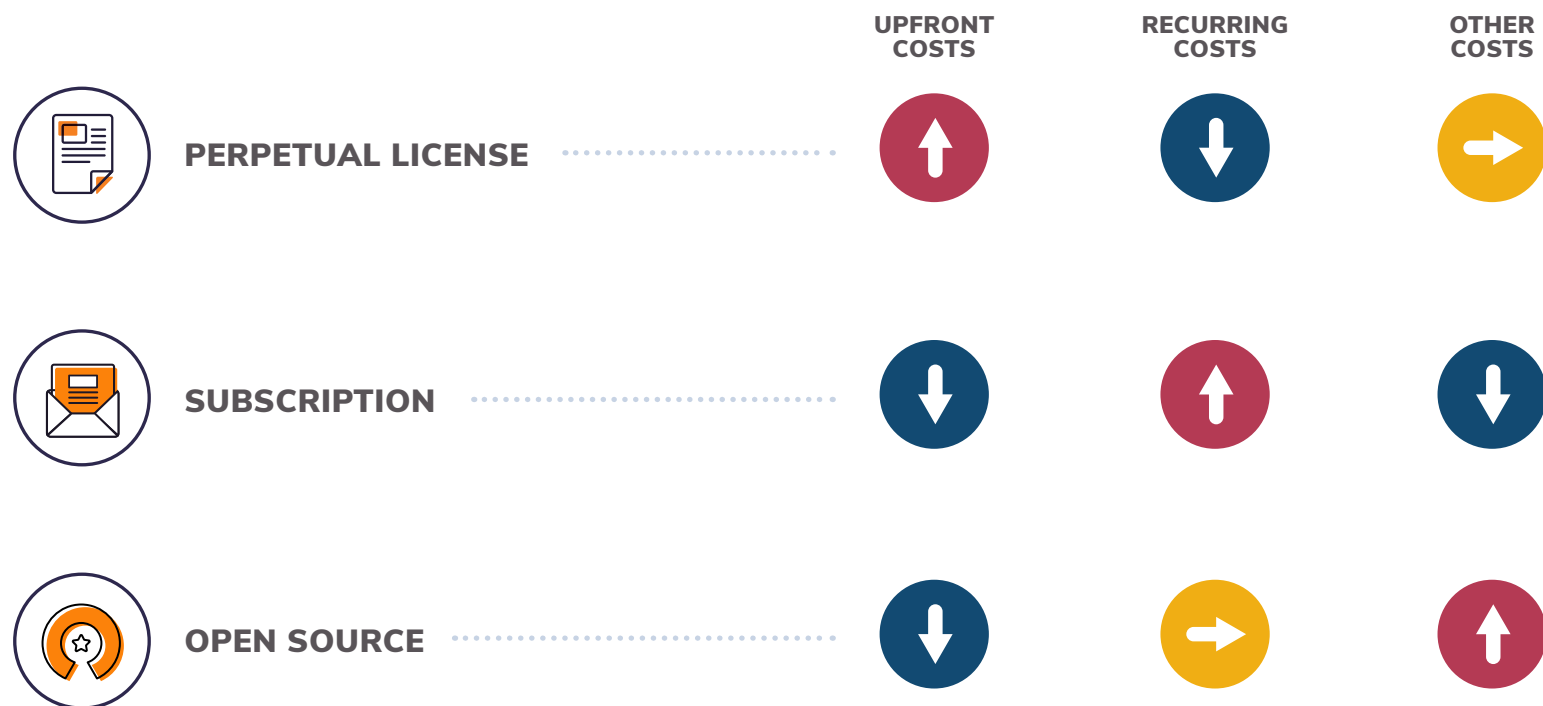


OPEN SOURCE

Licenses are usually free of charge, which reduces upfront costs. Implementation, integration, and ongoing maintenance, however, can be major expenses.

OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

COMPARING COSTS BY PRICING MODEL



OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

PERPETUAL LICENSE COSTS



UPFRONT COSTS

- Perpetual license fee
- Customizations
- Installation/setup
- Integration with existing systems



RECURRING COSTS

- Maintenance (updates, patches & upgrades)
- Premium support services



Customization and integration costs can be significant—often as much or more than the software—if you choose to change the software substantially.

[OVERVIEW](#)[THREE COMMON PRICING MODELS](#)[COMPARING COSTS: PRICING MODEL](#)[PERPETUAL LICENSE COSTS](#)[SUBSCRIPTION COSTS](#)[FREE & OPEN SOURCE COSTS](#)[TOTAL COSTS OF OWNERSHIP](#)[SUBSCRIPTION PRICE RANGES](#)[OFTEN OVERLOOKED COSTS](#)[PRICING FOR POPULAR PACKAGES](#)[SOURCES OF PRICING DATA](#)[LEARN MORE](#)

SUBSCRIPTION COSTS



UPFRONT COSTS

- Customizations
- Installation/setup
- Integration with existing systems



RECURRING COSTS

- Subscription fee
- Premium support services



Customization and integration costs are often less costly simply because SaaS systems have not provided as much flexibility in this area. Although that is changing as SaaS systems evolve.

[OVERVIEW](#)[THREE COMMON PRICING MODELS](#)[COMPARING COSTS: PRICING MODEL](#)[PERPETUAL LICENSE COSTS](#)[SUBSCRIPTION COSTS](#)[FREE & OPEN SOURCE COSTS](#)[TOTAL COSTS OF OWNERSHIP](#)[SUBSCRIPTION PRICE RANGES](#)[OFTEN OVERLOOKED COSTS](#)[PRICING FOR POPULAR PACKAGES](#)[SOURCES OF PRICING DATA](#)[LEARN MORE](#)

FREE & OPEN SOURCE COSTS



UPFRONT COSTS

- Customizations
- Installation/setup
- Integration with existing systems



RECURRING COSTS

- Maintenance (updates, patches & upgrades)
- In-house or outsourced IT consultants

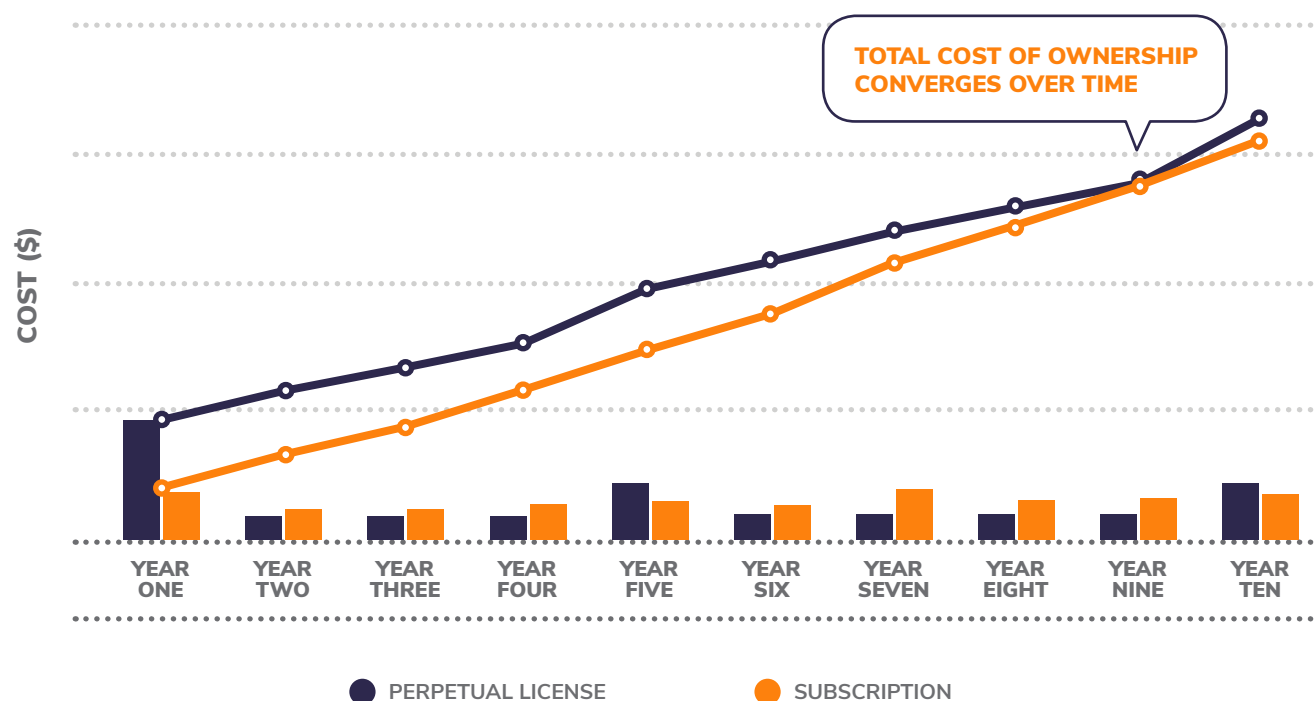


Open-source software is typically free to download and develop. Customization, integrations, ongoing maintenance and upgrades, however, can incur major costs.

[OVERVIEW](#)[THREE COMMON PRICING MODELS](#)[COMPARING COSTS: PRICING MODEL](#)[PERPETUAL LICENSE COSTS](#)[SUBSCRIPTION COSTS](#)[FREE & OPEN SOURCE COSTS](#)[TOTAL COSTS OF OWNERSHIP](#)[SUBSCRIPTION PRICE RANGES](#)[OFTEN OVERLOOKED COSTS](#)[PRICING FOR POPULAR PACKAGES](#)[SOURCES OF PRICING DATA](#)[LEARN MORE](#)

TOTAL COST OF OWNERSHIP

While a perpetual license may cost more upfront, the total cost of ownership typically converges with subscription packages in about 7-10 years.

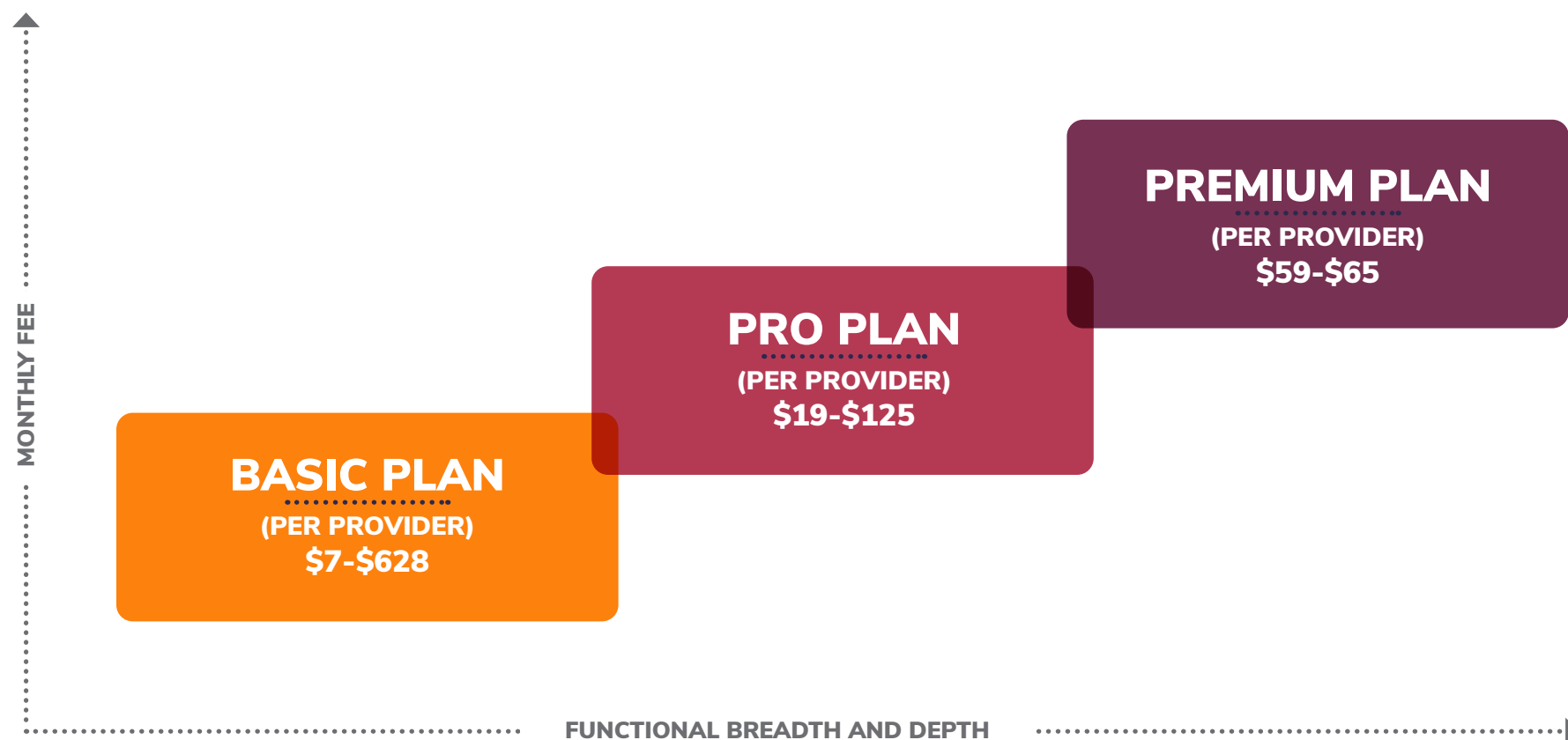


Visit our **TOTAL COST OF OWNERSHIP CALCULATOR** for a more detailed estimate.

CALCULATOR

OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

SUBSCRIPTION PRICE RANGES



OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

OFTEN OVERLOOKED COSTS



DATA MIGRATION

While this can be done in-house, most will want to pay the vendor to transfer data.



TRAINING

Web-based training is often included, but vendors will charge for in-person training.



HARDWARE & IT

This can be a major expense for on-premise software buyers that need their own servers.



MAINTENANCE & UPGRADES

This can be a major expense for on-premise software buyers that need their own servers.

[OVERVIEW](#)[THREE COMMON PRICING MODELS](#)[COMPARING COSTS: PRICING MODEL](#)[PERPETUAL LICENSE COSTS](#)[SUBSCRIPTION COSTS](#)[FREE & OPEN SOURCE COSTS](#)[TOTAL COSTS OF OWNERSHIP](#)[SUBSCRIPTION PRICE RANGES](#)[OFTEN OVERLOOKED COSTS](#)[PRICING FOR POPULAR PACKAGES](#)[SOURCES OF PRICING DATA](#)[LEARN MORE](#)

PRICING FOR POPULAR PACKAGES

PRODUCT	PRICING MODEL	FREE VERSION	BASIC PLAN (PER PROVIDER)	PRO PLAN (PER PROVIDER)	PREMIUM PLAN (PER PROVIDER)
CareCloud	Subscription /mo	No	\$628†	-	-
Chiron Health	Subscription /mo	No	\$150*	-	-
ContinuousCare	Subscription /mo	No	\$7*	\$19	-
Doxy.me	Subscription /mo	Yes	\$35*	\$50	-
eClinicalWorks	Subscription /mo	No	\$449†	-	-
Kareo	Subscription /mo	No	\$50	\$125	-

*Annual pricing discount is available

†Price includes EHR + telemedicine



CONTINUED
NEXT PAGE



OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

PRICING FOR POPULAR PACKAGES

CONTINUED

PRODUCT	PRICING MODEL	FREE VERSION	BASIC PLAN (PER PROVIDER)	PRO PLAN (PER PROVIDER)	PREMIUM PLAN (PER PROVIDER)
Practice Fusion	Subscription /mo	No	\$99†	-	-
SimplePractice	Subscription /mo	No	\$69†	-	-
thera-LINK	Subscription /mo	No	\$30	\$45	\$65
TheraPlatform	Subscription /mo	No	\$29*	\$39	\$59
VSee	Subscription /mo	No	\$49	-	-

*Annual pricing discount is available

†Price includes EHR + telemedicine



CONTINUED
FROM PREVIOUS
PAGE



OVERVIEW	THREE COMMON PRICING MODELS	COMPARING COSTS: PRICING MODEL	PERPETUAL LICENSE COSTS	SUBSCRIPTION COSTS	FREE & OPEN SOURCE COSTS
TOTAL COSTS OF OWNERSHIP	SUBSCRIPTION PRICE RANGES	OFTEN OVERLOOKED COSTS	PRICING FOR POPULAR PACKAGES	SOURCES OF PRICING DATA	LEARN MORE

LEARN MORE ABOUT POPULAR TELEMEDICINE SOFTWARE VENDORS

1 CARECLOUD

5 E CLINICAL WORKS

9 THERA LINK

2 CHIRON HEALTH

6 KAREO

10 THERA PLATFORM

3 CONTINUOUS CARE

7 PRACTICE FUSION

11 VSEE

4 DOXY

8 SIMPLE PRACTICE

The pricing information included in this presentation was collected from the vendors' websites in March 2020. The pricing presented begins with the lowest monthly pricing (not including annual discounts) for packages that include the core functionality for a software category. For mid-range and enterprise costs, we list pricing for more advanced packages (per user, when available) that also include the core features. Software Advice is not in a position to provide detailed price quotes on behalf of these vendors, and this data should not be considered as such. The information is simply a compilation of what is publicly available online. Buyers should contact the software vendor for actual pricing.

OVERVIEW

THREE COMMON PRICING MODELS

COMPARING COSTS: PRICING MODEL

PERPETUAL LICENSE COSTS

SUBSCRIPTION COSTS

FREE & OPEN SOURCE COSTS

TOTAL COSTS OF OWNERSHIP

SUBSCRIPTION PRICE RANGES

OFTEN OVERLOOKED COSTS

PRICING FOR POPULAR PACKAGES

SOURCES OF PRICING DATA

LEARN MORE

LEARN MORE ABOUT TELEMEDICINE SOFTWARE

GET FREE QUOTES

Get free price quotes
on top Telemedicine
Software.

GET FREE DEMOS

Get unbiased reviews & free
demos on top Telemedicine
Software.



FREE CONSULTATION

Get a free consultation and save
weeks of research by calling

(888) 234-5103

OVERVIEW

THREE COMMON PRICING MODELS

COMPARING COSTS: PRICING MODEL

PERPETUAL LICENSE COSTS

SUBSCRIPTION COSTS

FREE & OPEN SOURCE COSTS

TOTAL COSTS OF OWNERSHIP

SUBSCRIPTION PRICE RANGES

OFTEN OVERLOOKED COSTS

PRICING FOR POPULAR PACKAGES

SOURCES OF PRICING DATA

LEARN MORE